

INSIDE LANE



#11

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Highways UK Edition





Welcome to the Highways UK 2023 Edition of Inside Lane



Concrete Repairs

We hear from Concrete Repairs about how Passport is helping their organisation become leaner and more effective.



Highways UK

Highways UK is on the 18th and 19th - we share where you can find us and our list of must-attend activities.



Highways Passport has hit a massive milestone - **more than 30,000 workers are now active on the system.**

We meet with Skanska's Karina Kanda, the recipient of the milestone card, to find out more.

Highways UK

18th-19th October



Highways UK is the largest highways event of the year and thousands of people will be descending on the NEC to hear the latest sector news and see what suppliers from across the industry have to offer.

You can find Highways Passport at stand eleven - do make sure to stop by and say hello.

Not sure how to spend your time?

Here are our five suggestions to add to your Highways UK itinerary:

1: Don't Miss Nick Harris's Opening Address

Nick Harris is National Highways' Chief Executive and opens the event each year. It's a chance for him to set the key goals for National Highways in the coming years. Make sure to be at the main theatre for 9:45 on Wednesday the 18th.

2: Attend Talks and Panels

Across the two-day event there are hundreds of talks taking place. You can peruse [a full agenda here](#), but we have two recommendations:

- *Raising the bar on customer safety and confidence in delivery* - this talk takes place on October 19th at 13:20 in the National Highways Theatre and features Inside Lane contributor, Liz Brathwaite.
- *How safe is your journey to work? Protecting employees on the road*. Jamie Hassall, moderator for the panel, shared this with Inside Lane, "If you have staff that drive to work then this is a panel not to miss. We have some amazing panelists and it's an important topic. Make sure to be at the Big Thinking Stage for 13:55."

3: Visit Stand 11, Grab a Coffee and Learn More About Passport

Jack Boon will be helping the stand for Passport. We're part of the Causeway Technologies stand (Causeway Technologies have recently acquired Reference Point) and you can find us at stand 11. If you're a Passport user (or want to be) Jack would love to chat with you to help you get the most from the system.

4: Check Out The National Highways Stand

The National Highways stand is the star around which all other Highways UK stands orbit, so make sure to carve out a good chunk of time to take it all in. They have stand 249, and at 224 meters squared, it is almost impossible to miss.

5: Get Networking

Terrapin, the organisation behind Highways UK, run a range of facilitated meetings, roundtables and hangouts. It's a great chance to meet people facing the same challenges as you.

Highways UK

ROADS FOR A CONNECTED FUTURE

18 - 19 OCTOBER 2023 | THE NEC, BIRMINGHAM

A Passport to Safety

30,000 Active Workers On Passport!

“30,000 workers are now safer. 30,000 workers are now better trained. 30,000 workers can now travel from site to site and project to project with greater efficiency and get more work done.”

We now have 30,000 active workers on Passport, which is an enormous milestone. The scheme delivers a more efficient and consistent approach to safety and ensures everyone has the right training to work across all our sites.

Meet our 30,000th Passport Holder

To celebrate the milestone, National Highways interviewed Karina Kanda from Skanska, who was the 30,000th person to be awarded a safety passport. Here's what she had to say:

How did you hear about Highways Passport?

I heard about Highways Passport through my summer internship, which I began in July 2023. I was required to complete the Highways Passport induction to work on the M42 Project as part of my Skanska induction.

What does Passport mean to you and your role?

Gaining a Passport means I have a valuable tool and key to unlock future opportunities in the construction industry and within Highways. As a commercial intern starting out, I feel as if I have gained a better understanding of what it means to work on a construction site, and the health and safety concerns to be aware of, which I previously



didn't know about. Despite being an intern in an office-based role, having this knowledge is crucial to practising the safety standards when I'm out on a construction site.

Do you think Passport is useful and would you recommend it to other colleagues?

I think Passport is extremely beneficial to all employees working in the industry, whether you are starting out like me or have been in the industry for many years. I would recommend Passport to all my colleagues who are involved with projects, as it's an essential tool to protect and ensure safety standards are met.

How did you find the experience of obtaining Passport?

The Highways Common Induction was quick, engaging and equipped me with valuable knowledge as a new starter with no previous construction knowledge. I especially loved the fact that once I finished the online learning, there was a virtual Passport alongside the physical card, which I always carry with me on my phone.



How do you feel about being the 30,000th person to receive a Passport?

I feel honoured and excited to receive a Passport and come across this amazing opportunity! I love any opportunity to gain experience, learn and upskill myself, which the passport scheme has offered. It's good to know that so many of us are taking safety seriously.

Any other comments you would like to share?

I hope that National Highways continue to run the Passport scheme and offer further specialised training for staff working on site to ensure that the most up to date safety training is being used on sites. The smartcard is my Passport to work – it proves that I have undergone the relevant training to be on site.

Mel Clarke, Director of Health, Safety and Wellbeing, National Highways

“30,000 workers are now safer. 30,000 workers are now better trained. 30,000 workers can now travel from site to site and project to project with greater efficiency and get more work done.

This is an extraordinary achievement and we're going to be reaping the benefits as an industry for many years to come.

At National Highways we strongly encourage any remaining organisations and workers to get registered and start benefitting!”



How Passport is Unlocking a Leaner Future for Highways

Simon Dewsbury, Quality Manager



Concrete Repairs are infrastructure specialists. They work globally and work anywhere concrete structures need TLC. They have been operating in the UK highways sector for twenty years, currently they work across SDF.

We need to get lean.

As a sector, we need to do more with less and do it better. It's a big ask, but with a skills shortage looming and razor-thin profit margins, we don't have a choice.

According to National Highways, we need to deliver £350 million in efficiencies by 2025 – and to do that we'll "[use Lean techniques, coupled with the most effective technologies available.](#)"

Highways Passport is one of these technologies.

With Passport, we eliminate wasted time and we end up with a better result.

Here's one example, GD128.

As part of the Scheme Delivery Framework, highways contractors need to report on work hours each month. In the past, this involved about eight hours of input from five different

people who would chase down time sheets, estimate working hours, tally up visitor totals, collate invoices – the list goes on.

It was a long process with an end result that was more estimate than fact.

Now, with Passport, I have an automated report which runs monthly. I turn it into a pivot table and send it on.

That's hundreds of hours a year hacked down to only six. As we get more projects, this saving will only grow.

And the output of Passport is fact. No more estimating needed.

Pretty lean.

That's one example. I could have spoken about inductions, safety inspections, spot checks, briefings, messaging, audits – we have folders of training information that are four feet high that we can't wait to eliminate with Passport.

We are using it to decimate wasted resource. So should you.

For my part, I see Highways Passport as an essential part of a leaner highways supply chain.



Visit highwayspassport.co.uk to learn more

Let's Get You Registered

Teresa Moss, National Highways Health and Safety Business Partner

Highways Passport is endorsed by National Highways and sponsored by the Supply Chain Safety Leadership Group because it demonstrates that workers have the training, experience, and qualifications they need to work safely on any National Highways site.

However, there have been several reports recently that some contractors have arrived at site without a Highways Passport or the Highways Common Induction. National Highways has an expectation that anyone who attends site to work on the network must have a Highways Passport.

There are few exceptions such as accompanied visitors to site and delivery drivers who are guided through site.

You need to sign up to the Passport scheme to be able to complete the Highways Common Induction.

How to Get Started

Step 1:

Register your company

Step 2:

As soon as you receive your login, upload your workers and book them for the HCI

Want to Learn More?



highwayspassport.co.uk/info

