passport

Passport: ONE single smart solution for the highways workforce.

Passport is transforming how we ensure the competence of the people working on the network to continuously improve standards for the industry, which not only increases safety but reduces costs and improves efficiency.

Safer Sites

Full implementation of our solutions such as Passport typically drive down Accident Frequency Rates (AFR) by ensuring that all workers have authority to work today – their qualifications, competencies, current job roles, recent working hours and much more.

Reduced Risk

Passport reduces the risk of unsafe work delivered by unqualified, untrained or fatigued workers. It also prevents suspended workers from accessing sites and provides real-time control. All of this means fewer incidents, more productivity, greater efficiency on projects, as well as everyone home safe and well.

Cost Savings

As our solution leads to safer projects, this cuts costs. A principal contractor using Passport told us that on one project alone, they have saved over £30,000 by eliminating duplicate project inductions, plus extra reductions in admin time. As each worker caries their up-to-date credentials on their smartcard, these can be checked instantly and training only delivered when and where required. And the benefits aren't just for companies. A Traffic Management Auditor we spoke to calculated that before the Highways Common Induction he had attended 42 - near identical - project inductions in 9 months. Passport eliminates duplication, saves time and money, without compromising the standard of training and message quality.

Additionally, our clients tell us that by implementing Passport, they enjoy higher retention rates with their supply chains, benefitting from a more stable and trained workforce. Using our technology also means a reduction in the delivery of duplicate events (e.g. inductions and other briefings) as – at a glance – site supervisors can confirm what the operative already holds.

Greater Efficiency

Implementing Passport means you have all the critical information about your entire workforce (including your supply chain) in one place and it's all available when and where you need it. As workers move around the supply chain and arrive on site, they carry their up-to-date credentials on an encrypted smartcard (physical or virtual), so they can be securely and rapidly authenticated – even if it is their first time on a site. This means getting the workforce started quickly and safely, with no need to check any other records – everything you need is on Passport.

Contact Us

For general Passport system queries or guidance on how to onboard your company, please contact Mitie:

Email: he.validate@mitie.com
Telephone: 0330 726 0225

For matters of Passport policy:
Email: HEPassport@highwaysengland.co.uk

Web: https://highwayspassport.co.uk

referencepoint

mitie

Passport at a glance

- Powerful, centralised cloud-based database with no limit on the number of individual records held.

- Smart technology so that data can be retrieved even when mobile comms are unavailable.

- Passport holds all qualifications and competencies, plus certificates.

- Accurate, real-time information, providing reliable worker "authority to work".

- Controlled access and authentication where it's needed: projects, sites - even zones.

- OH requirements and recent D&A tests can also be logged, including any work restrictions.

- Full transferability and movement– employment, sponsors and worker associations across the system.

- Forthcoming and actual expiries are readily accessible so that renewals can be easily arranged.

- Passport has an integrated physical access control component that can be used with turnstiles, barriers.*

- miValidate – gives workers access to their own record and provides complete transparency.

- Industry standard two-way API that enables data to be passed to and from third party systems.*

- Trusted circle of users - including approved training providers and OH providers when required.

- Wide range of user roles and powerful dashboards, so that users see only what they need.

- CSCS - and partner schemes – card credentials can be checked electronically, competencies transferred and updated online to the worker's Passport record and smartcard.

- High security individual worker smartcard (physical or virtual) - kept up to date electronically.

- All required information is available in one, trusted and secure place.

- Site-delivered events – inductions, briefings and toolbox talks – are captured electronically.

- Elimination of unnecessary, duplicate training events.

- Sites and zones can have entry requirements to restrict access even further.

- Fatigue management as standard, including travel time.

- Crew function to create advance team building and credential checks before work starts.

- All card swipe activity is logged and auditable, including spot checks, shifts worked, access denied.

- With Linked Schemes, critical data can be shared across our many systems to prevent double shifting.

- Secure, online payment and receipting for all subscription charges.

- Any highways worker can be included - whether on Highways England projects or active on local authority contracts.

- Sophisticated hierarchy makes Passport effective for all levels of management analysis, from zones on projects up to overall client organisation.

- Ad hoc and pre-defined reports as well as extensive data views across the system.

*(further charges apply)

Passport is the powerful, comprehensive and feature-packed mobile workforce management solution for highways.